

## Client Questionnaire

Organization:

Person Completing Form:

To assist the Internal Audit Department in providing better service, please complete the following questionnaire.

	<u>Needs Improvement</u>	<u>Satisfactory</u>	<u>Exceptional</u>
1. The audit team adequately explained the audit approach and scope before starting the audit.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. The audit team maintained an adequate level of communication throughout the audit.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. The personal conduct of the audit team was professional and courteous.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. The audit team challenged the way things are, exhibiting appropriate curiosity.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. The audit report clearly presented the results of the audit.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. The recommendations in the report were reasonable and meaningful.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. The draft report was adequately discussed and any problems resolved before the report was formally issued.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8. Overall, you received benefits from this audit that will assist you in the future.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9. Other comments:			

Thank you for your feedback. Please return to Ross L. Tate, County Auditor, Org. #230